PHILIP MORRIS U.S.A.

INTER-OFFICE CORRESPONDENCE

120 PARK AVENUE, NEW YORK, N.Y 10017

10: Randy Hensley, Division Manager - Knoxville DATE: February 4, 1985

FROM: Marie Falco

SUBJECT: Service Report

Per your phone call of January 30 regarding non-payment of Marlboro Vertical on property owned by Joseph R. Willis in Johnson City, Tn., we have received the attached correspondence from our agency which is self-explanatory.

Thank you for calling this in, and if in the future, you should have any other problems of this nature, please don't hesitate to call since usually the only way it does get settled is to go through the agency.

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